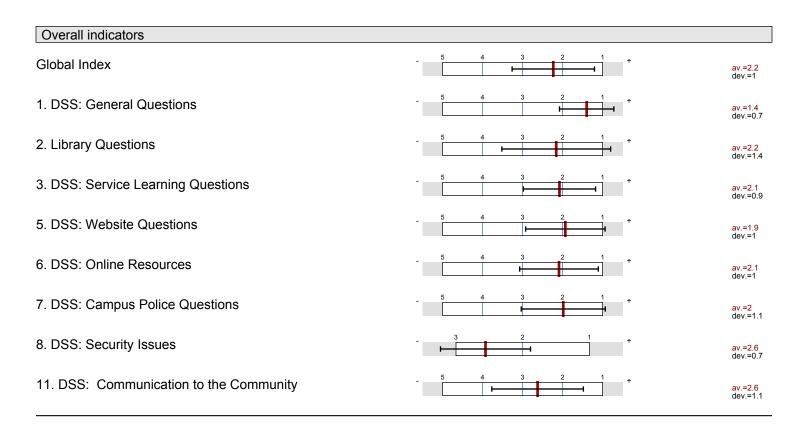
IR Reports

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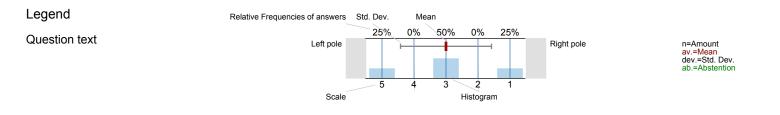
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(DCC Student Survey Spring 2010 - Covington)

No. of responses = 166

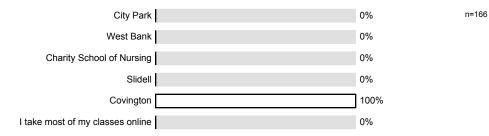


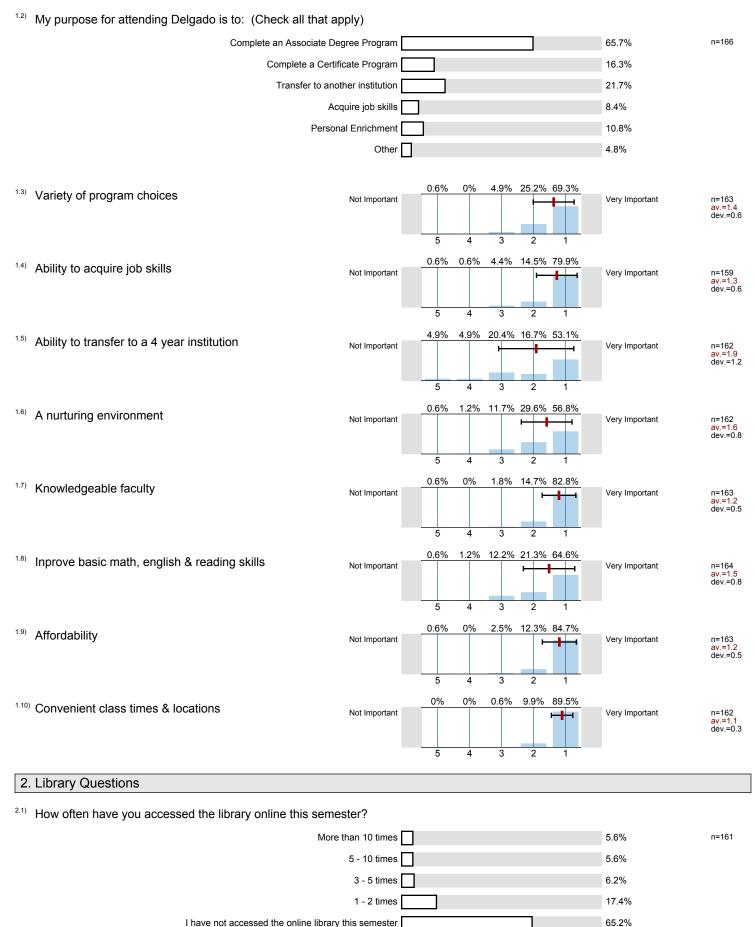
Survey Results



1. DSS: General Questions

^{1.1)} On which Delgado campus/site do you take most of your classes?





I have not accessed the online library this semester

On which Delgado Community College campus/site are you most likely to use the library? City Park 5.8% n=156 West Bank 0.6% Charity School of Nursing 1.3% Northshore/Slidell 34% I do not use the campus/site libraries 58.3% 2.3) How often have you visited a campus library this semester? More than 10 times 1.3% n=159 5 - 10 times 2.5% 3 - 5 times 1.9% 1 - 2 times 8.8% I have not visited a campus library this semester 85.5% 14.3% 8.6% 11.4% 17.1% 48.6% 2.4) A librarian was available to assist me when needed, in n=35 av.=2.2 dev.=1.5 Strongly Disagree Strongly Agree the campus library? ab.=114 5 4 3 2 1 10.5% 18.4% 15.8% 47.4% 7.9% 2.5) A librarian was available to assist me when needed, in n=38 av.=2.2 dev.=1.3 ab.=112 Strongly Disagree Strongly Agree the online library? 5 4 2 3 1 10% 20% 26% 4% 40% 2.6) Does the online library usually have the materials you n=50 Rarely Mostly av.=2.2 dev.=1.3 need? ab.=99 5 4 3 2 10.3% 2.6% 17.9% 23.1% 46.2% 2.7) Does the on campus library usually have the material Rarely Mostly n=39 av.=2.1 dev.=1.3 ab.=109 you need? 5 4 3 2 1 3. DSS: Service Learning Questions 3.1)

How many of your classes provide hands-on-experiences, where you apply what you learn in real world situations?

None of them 16.6% A few of them 49.1% Most of them 24.5% 9.8% N/A

3.2) Would you be interested in taking a class that allowed you to apply what you learn in a real world situation while providing a service to a non-profit agency in the community?

Yes	51.9%	n=162
No	8.6%	
Only if it was offered in a course in my field of study	32.1%	
Need more information	7.4%	

2.2)

n=163

0.6%

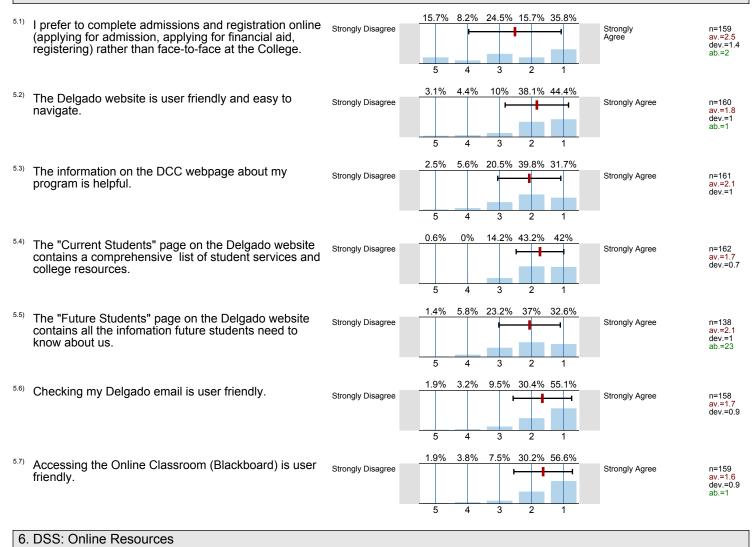
3.3)	In what ways have you been involved in your community	?				
	Volunteer with commu	nity organization			28%	n=157
	Professi	onal association			5.1%	
	In-class service pro	oject at Delgado			7%	
	Delgado club	o or organization			3.8%	
		Not involved			48.4%	
		Other			7.6%	
3.5)	I believe that every citizen has a responsibility to serve the community.	Strongly Disagree		8.8% 29.6% 36.5% 28.9%	Strongly Agree	n=159 av.=2.1 dev.=0.9 ab.=4
3.6)	I am concerned about local community issues.	Strongly Disagree	5 1.3% 3 5 5	4 3 2 1 3.1% 31.3% 38.8% 25.6% 4 3 2 1	Strongly Agree	n=160 av.=2.2 dev.=0.9 ab.=3
3.7)	I feel that social problems influence the quality of life in my community.	Strongly Disagree	1.3% 5	5.7% 21.4% 37.7% 34% 4 3 2 1	Strongly Agree	n=159 av.=2 dev.=0.9 ab.=3
3.8)	I believe I can make a difference in my community.	Strongly Disagree	<u>1.2%</u> 1 5	2% 24.8% 41.6% 31.1%	Strongly Agree	n=161 av.=2 dev.=0.9 ab.=3
3.9)	Being involved in a program to improve my community is important.	Strongly Disagree	<u>1.2%</u> 3	3.1% 29.8% 36% 29.8% 4 3 2 1	Strongly Agree	n=161 av.=2.1 dev.=0.9 ab.=2
4	DSS: Textbook Questions					
4.1)	When did you purchase your textbook(s) for this semest	er's class(es)?				
		first day of class			23.5%	n=162
		st week of class			52.5%	
		st week of class			19.1%	
	Did not purchase for one or mo	re of my classes			4.3%	

N/A

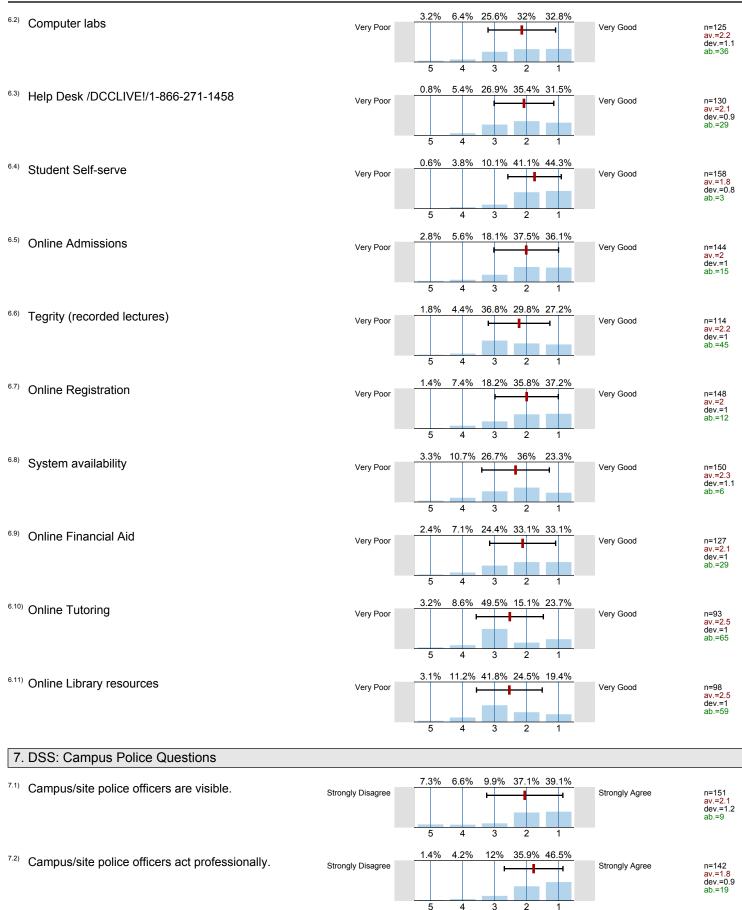
^{4.2)} If you purchased your textbook(s) after the semester began or did not purchase at all, why?

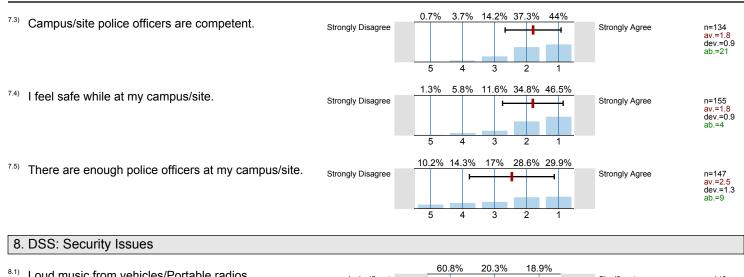
Waiting for financial aid funds	26.2%	n=126
Waiting until I had the money to purchase	15.9%	
Waiting to see if I was going to drop the class	0.8%	
Waiting to see if I needed the book	28.6%	
The bookstore didn't have the book	4%	
Could not afford to purchase	4.8%	
Other	12.7%	
Book list was not available	7.1%	

5. DSS: Website Questions



0.6% 5% 6.8% 33.5% 54% 6.1) Blackboard Very Poor Very Good n=161 av.=1.6 dev.=0.9 ab = 33 5 4 2



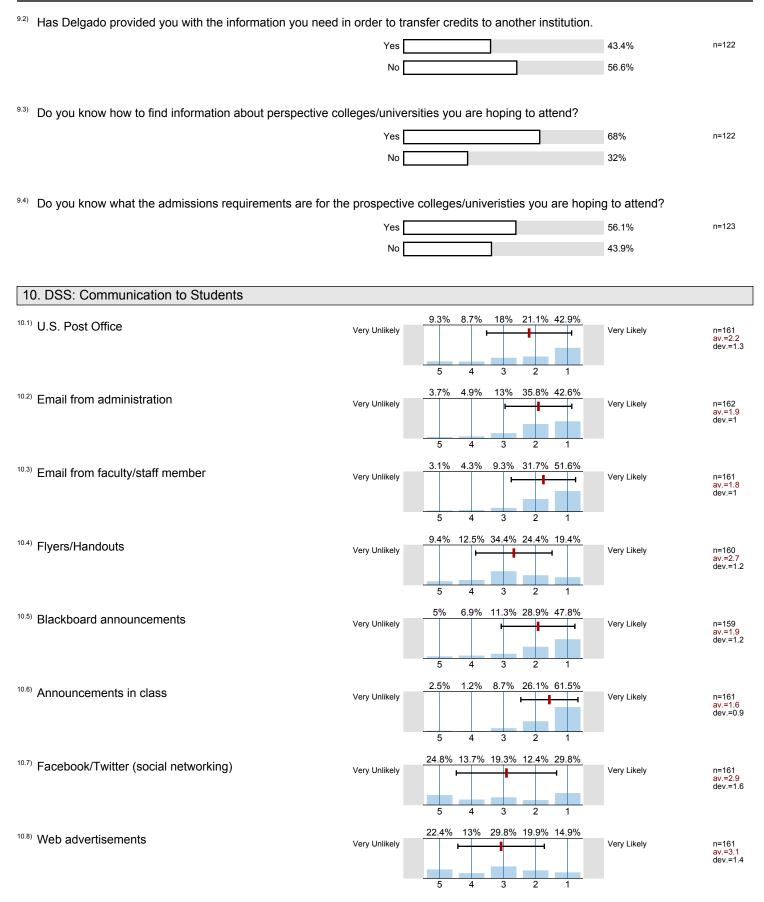


^{8.1)} Loud music from vehicles/Portable radios	Insignificant 3 2 1	n=143 av.=2.4 dev.=0.8 ab.=20
^{8.2)} Car horns/Alarms	Insignificant	n=142 av.=2.5 dev.=0.8 ab.=19
^{8.3)} Classroom disruptions by students	Insignificant	n=145 av.=2.3 dev.=0.8 ab.=16
^{8.4)} Visible drug possession and use	Insignificant	n=121 av.=2.8 dev.=0.5 ab.=37
^{8.5)} Thefts	3 2 1 81.1% 9.8% 9% Insignificant	n=122 av.=2.7 dev.=0.6 ab.=38
^{8.6)} Physical assaults or threats of violence	3 2 1 87.1% 6.5% 6.5% Insignificant 3 2 1 Significant	n=124 av.=2.8 dev.=0.5 ab.=35
^{8.7)} Loud and/or profane language	Insignificant	n=136 av.=2.5 dev.=0.7 ab.=23

9. DSS: Transfer Advising - Answer only if you are planning to transfer to another institution

^{9.1)} Have you received assistance in evaluating your credits from another school to be applied at Delgado?





11. DSS: Communication to the Community				
^{11.1)} TV advertisements	Very Ineffective	8.1% 18.4% 31.6% 25.7% 16.2%	Very Effective	n=136 av.=2.8 dev.=1.2 ab.=24
^{11.2)} Radio advertisements	Very Ineffective	5 4 3 2 1 7.4% 11.9% 27.4% 30.4% 23% 5 4 3 2 1	Very Effective	n=135 av.=2.5 dev.=1.2 ab.=22
^{11.3)} Internet advertisements (NOLA.com, NewOrleans. com)	Very Ineffective	7.2% 12.3% 35.5% 24.6% 20.3% 5 4 3 2 1	Very Effective	n=138 av.=2.6 dev.=1.2 ab.=20
^{11.4)} Billboards	Very Ineffective	8.3% 12.1% 35.6% 25.8% 18.2%	Very Effective	n=132 av.=2.7 dev.=1.2 ab.=24
^{11.5)} Newspaper & magazine ads	Very Ineffective	5.2% 10.4% 38.8% 28.4% 17.2%	Very Effective	n=134 av.=2.6 dev.=1.1 ab.=23

Profile

Subgroup:

DCC Student Survey Spring 2010 - Covington

1.3)	Variety of program choices	Not Important		Very Important	n=163 av.=1.4
1.4)	Ability to acquire job skills	Not Important		Very Important	n=159 av.=1.3
1.5)	Ability to transfer to a 4 year institution	Not Important		Very Important	n=162 av.=1.9
1.6)	A nurturing environment	Not Important		Very Important	n=162 av.=1.6
1.7)	Knowledgeable faculty	Not Important		Very Important	n=163 av.=1.2
1.8)	Inprove basic math, english & reading skills	Not Important		Very Important	n=164 av.=1.5
1.9)	Affordability	Not Important		Very Important	n=163 av.=1.2
1.10)	Convenient class times & locations	Not Important		Very Important	n=162 av.=1.1
2.4)	A librarian was available to assist me when needed, in the <u>campus</u> library?	Strongly Disagree		Strongly Agree	n=35 av.=2.2
2.5)	A librarian was available to assist me when needed, in the <u>online</u> library?	Strongly Disagree		Strongly	n=38 av.=2.2
2.6)	Does the online library usually have the materials you need?	Rarely		Mostly	n=50 av.=2.2
2.7)	Does the on campus library usually have the material you need?	Rarely		Mostly	n=39 av.=2.1
3.5)	I believe that every citizen has a responsibility to serve the community.	Strongly Disagree	 	Strongly Agree	n=159 av.=2.1
3.6)	I am concerned about local community issues.	Strongly Disagree		Strongly Agree	n=160 av.=2.2
3.7)	I feel that social problems influence the quality of life in my community.	Strongly Disagree		Strongly Agree	n=159 av.=2
3.8)	I believe I can make a difference in my community.	Strongly Disagree		Strongly Agree	n=161 av.=2
3.9)	Being involved in a program to improve my community is important.	Strongly Disagree		Strongly Agree	n=161 av.=2.1
5.1)	I prefer to complete admissions and registration online (applying for admission, applying for financial aid, registering) rather than face-to-face at the College.	Strongly Disagree	$ \rightarrow $	Strongly Agree	n=159 av.=2.5
5.2)	The Delgado website is user friendly and easy to navigate.	Strongly Disagree		Strongly Agree	n=160 av.=1.8
5.3)	The information on the DCC webpage about my program is helpful.	Strongly Disagree		Strongly Agree	n=161 av.=2.1
5.4)	The "Current Students" page on the Delgado website contains a comprehensive list of student services and college resources.	eStrongly Disagree		Strongly Agree	n=162 av.=1.7
5.5)	The "Future Students" page on the Delgado website contains all the infomation future students need to know about us.			Strongly Agree	n=138 av.=2.1
5.6)	Checking my Delgado email is user friendly.	Strongly Disagree	` _	Strongly Agree	n=158 av.=1.7
5.7)	Accessing the Online Classroom (Blackboard) is user friendly.	Strongly Disagree		Strongly Agree	n=159 av.=1.6
6.1)	Blackboard	Very Poor		Very Good	n=161 av.=1.6

6.2)	Computer labs	Very Poor			Very Good	n=125 av.=2.2
6.3)	Help Desk /DCCLIVE!/1-866-271-1458	Very Poor			Very Good	n=130 av.=2.1
6.4)	Student Self-serve	Very Poor			Very Good	n=158 av.=1.8
6.5)	Online Admissions	Very Poor			Very Good	n=144 av.=2
6.6)	Tegrity (recorded lectures)	Very Poor			Very Good	n=114 av.=2.2
6.7)	Online Registration	Very Poor			Very Good	n=148 av.=2
6.8)	System availability	Very Poor			Very Good	n=150 av.=2.3
6.9)	Online Financial Aid	Very Poor			Very Good	n=127 av.=2.1
6.10)	Online Tutoring	Very Poor		- 	Very Good	n=93 av.=2.5
6.11)	Online Library resources	Very Poor			Very Good	n=98 av.=2.5
7.1)	Campus/site police officers are visible.	Strongly Disagree			Strongly Agree	n=151 av.=2.1
7.2)	Campus/site police officers act professionally.	Strongly Disagree			Strongly Agree	n=142 av.=1.8
7.3)	Campus/site police officers are competent.	Strongly Disagree			Strongly Agree	n=134 av.=1.8
7.4)	I feel safe while at my campus/site.	Strongly Disagree			Strongly Agree	n=155 av.=1.8
7.5)	There are enough police officers at my campus/site.	Strongly Disagree			Strongly Agree	n=147 av.=2.5
8.1)	Loud music from vehicles/Portable radios	Insignificant			Significant	n=143 av.=2.4
8.2)	Car horns/Alarms	Insignificant			Significant	n=142 av.=2.5
8.3)	Classroom disruptions by students	Insignificant			Significant	n=145 av.=2.3
8.4)	Visible drug possession and use	Insignificant			Significant	n=121 av.=2.8
8.5)	Thefts	Insignificant	}		Significant	n=122 av.=2.7
8.6)	Physical assaults or threats of violence	Insignificant	- (Significant	n=124 av.=2.8
8.7)	Loud and/or profane language	Insignificant			Significant	n=136 av.=2.5
10.1)	U.S. Post Office	Very Unlikely			Very Likely	n=161 av.=2.2
10.2)	Email from administration	Very Unlikely			Very Likely	n=162 av.=1.9
10.3)	Email from faculty/staff member	Very Unlikely			Very Likely	n=161 av.=1.8
10.4)	Flyers/Handouts	Very Unlikely		\leftarrow	Very Likely	n=160 av.=2.7
10.5)	Blackboard announcements	Very Unlikely			Very Likely	n=159 av.=1.9
10.6)	Announcements in class	Very Unlikely			Very Likely	n=161 av.=1.6
10.7)	Facebook/Twitter (social networking)	Very Unlikely			Very Likely	n=161 av.=2.9

^{10.8)} Web advertisements	Very Unlikely	 Very Likely	n=161 av.=3.1
^{11.1)} TV advertisements	Very Ineffective	Very Effective	n=136 av.=2.8
^{11.2)} Radio advertisements	Very Ineffective	Very Effective	n=135 av.=2.5
^{11.3)} Internet advertisements (NOLA.com, NewOrleans.com)	Very Ineffective	Very Effective	n=138 av.=2.6
^{11.4}) Billboards	Very Ineffective	Very Effective	n=132 av.=2.7
^{11.5)} Newspaper & magazine ads	Very Ineffective	Very Effective	n=134 av.=2.6